Appendix A to Part 92: Discrimination is Against the Law

InSight Vision Group complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. InSight Vision Group does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.
InSight Vision Group:
•Provides free aids and services to people with disabilities to communicate effectively with us, such as:
○Qualified sign language interpreters
○Written information in other formats (large print, audio, accessible electronic formats, other formats)
•Provides free language services to people whose primary language is not English, such as:
○Qualified interpreters
○Information written in other languages
If you need these services, contact Stan Anderson. If you believe that InSight Vision Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Patti Yakel, 4430 Arapahoe Ave. Suite 155, Boulder, CO 80501
Phone: 303-402-1000 Fax: 303-593-2199 Email: PYakel@insightvisiongroup.com You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Patti Yakel is available to help you.
You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint
Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Appendix B to Part 92
Proficiency of Language Assistance Services
ATTENTION: If you speak Spanish, Vietnamese, Chinese, Korean, Russian, Amharic, Arabic, German, French, Nepali, Tagalog, Japanese, Ibo, or Yoruba, language assistance services, free of charge, are available to you. 303-402-1000. (*Please note that taglines for Taglog, Cushite, Persian and Kru are not available on the HHS.gov website yet)*
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 303-402-1000
CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 303-402-1000
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 720-880-7851
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ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 303-402-1000
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ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 720-880-7851 (رقم هاتف الصم والبكم:
ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 303-402-1000
ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 303-402-1000
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注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。303-402-1000まで、お電話にてご連絡ください
Ntị: Ọ bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu, defu, aka. Call 303-402-1000
AKIYESI: Bi o ba nsọ èdè Yorùbú ọfé ni iranlọwọ lori èdè wa fun yin o. Ẹ pe ẹrọ-ibanisọrọ yi 303-402-1000